Water Dispensing Slowly - Side by Side Refrigerator

Possible Solutions

Does your water filter need to be replaced?

A clogged or incorrectly installed water filter will reduce the water flow to the ice maker and dispenser, which will result in small ice cubes, low ice production or decreased water flow. If the refrigerator has a water dispenser, check for a problem with the filter by doing the following:

1. Dispense water using the water dispenser and note the amount of water flow.
2. Remove the filter. The filter is located either in the base grille below the refrigerator compartment door or inside the refrigerator compartment.
3. Dispense water with the filter removed. If the water flow noticeably increases, the filter is either clogged or incorrectly installed. A clogged filter will need to be replaced in order to correct the low flow.

If the filter is clogged and you are not able to immediately replace it, leave the filter out so the water system is in bypass mode. With the filter removed, the water system will continue to operate, bypassing the filter, and the clogged filter will not cause slow water dispensing or low ice production. However, in order to have filtered water, you will need to install a new filter.

To purchase water filters, visit EveryDropWater.com. Their filter selection tool will help you identify the right filter for your refrigerator or icemaker.

Was the water system flushed after filter installation or replacement?

Flushing the system is needed every time the filter is changed or once the refrigerator is installed to the water supply line for the first time. The air in the water system may cause dripping at the dispenser that is considered a leak or for the water to dispense slowly.

CLICK HERE for more information on how to flush the water system.

Is your water filter improperly installed?

A clogged or incorrectly installed water filter will reduce the water flow to the ice maker, which will cause small ice cubes, low ice production or water not to dispense.
CLICK HERE for additional information on how to install your water filter.

NOTE: If your water filter is located below the crisper drawer, make sure the water filter is locked into place and the arrows are aligned.

![Diagram of water filter](image)

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**Do you have the correct water pressure?**

Hollow or small ice cubes, along with slow or no water dispensing is likely due to low water pressure.

CLICK HERE for more information on getting the correct water pressure.

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**Are you using a reverse-osmosis system?**

Connecting a refrigerator to a reverse-osmosis system could also lower the water pressure to the refrigerator, which will result in small ice cubes, low ice production or decrease amount of water being dispensed.

CLICK HERE for more information on using a reverse-osmosis system.

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**Is the correct saddle or shutoff valve installed?**

- Having the incorrect saddle valve installed can lead to the issues listed above as well as low water pressure.
- A low volume of water flow will cause small or hollow ice cubes and can cause ice jamming. Be sure to use a ¼" type valve that requires a drilled hole.
- It is not recommended to use a self-piercing type or a 3/16" saddle valve, both of which clog easily.

CLICK HERE for additional information

NOTE: Your refrigerator dealer has a kit available with a 1/4' (6.35 mm) saddle-type shut off valve, a union, and copper tubing. Before purchasing or installing make sure that a saddle-type valve complies with your local plumbing codes.

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**Is your filter marked with our brand, or EveryDrop™?**

Filters with our brand or EveryDrop™ are Certified Genuine Parts. Please note that the use of of a Certified Genuine filter is recommended for maximum refrigerator performance.

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https://producthelp.maytag.com/Refrigeration/Full-size_Refrigerators/Side_By_Side_Refrigerator/Ice_and_Water_Concerns/...
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