Not Spinning or Wet Clothes - Stacked Laundry Center

Possible Solutions

Was there a power failure?
If the power failed during the spin cycle, it's possible that the washer did not ramp up to full spin speed.

Is water standing in the tub?
Check drain hose for proper installation. Use the U-shaped drain hose form on the drain hose and securely attach to drainpipe (standpipe) or tub. Check that only 4.5" (113 mm) of drain hose is in the drainpipe (standpipe). Do not tape over the drain opening.

The drainpipe (standpipe) height requirements are 96" (244 cm) maximum and 39" (99 cm) minimum. Your washer will not be able to adequately pump the water out of the washer if the drainpipe (standpipe) exceeds 96" (244 cm). In this case, the water may flow back into the washer.

Make sure the drain hose is not kinked or clogged. Straighten the hose for adequate water flow. Remove any blockage from the drainpipe or utility sink.

CLICK HERE for more information on drain hose installation.

Is the load unbalanced or overloaded?
The wash load must be balanced and not tightly packed. A large unbalanced load could result in a reduced spin speed.
and wet clothes at the end of the cycle.

CLICK HERE for more information on loading your washer

Is your Stacked Laundry Center level?

It is important that the washer is level. If not, the load may become unbalanced, causing the washer to not spin properly. This can also cause the washer to have excessive noise and/or vibration, especially during the Spin cycle.

CLICK HERE for more information on leveling your Stacked Laundry Center