Vibration

Possible Solutions

Is the washer level and stable?

The washer must be level and all four washer feet must be in firm contact with the floor. Try to rock the washer diagonally, from corner to corner, with your hands. If the washer rocks, it needs to be leveled.

CLICK HERE for more information on how to level your washer

Is your wash load unbalanced?

If the load is not evenly distributed in the basket when spinning begins, the load will create movement in the basket which will result in noise and vibration. Place the clothing in loose heaps evenly around the agitator to avoid vibration caused by an unbalanced wash load.

Did you select the Bulky Cycle setting?

The use of the bulky cycle is intended only for oversized, nonabsorbent items such as comforters, pillows or poly-filled jackets. Washing other items in this cycle could create an unbalanced load, or poor wash performance. Items not intended for this cycle could float above impeller, unevenly distribute around the basket and not agitate properly.

CLICK HERE for more information on Proper Loading of the Washer

Do you have vibration in the washer basket?

The washer basket will move while the washer is operating. This is part of the washer's normal operation.

It is normal for the washer basket to move freely front to back and left to right.

CLICK HERE for more information on Movement of the Washer Basket
Still need help? Call or schedule service.

You may need assistance from a qualified technician. Call 1-800-344-1274 or click below to schedule an appointment.

Schedule Service Online